



180 Gulfstream Way, Dania Beach, FL 33004

RETURN & EXCHANGES FORM

For full returns/exchanges information, visit: www.diversdirect.com/returns

Date: / /

STEP 1 YOUR SHIPPING INFORMATION

Name, Address, State, Phone, eMail, Suite/Apt, City, Zip, Country, Receipt#

STEP 2 HOW SHOULD WE HANDLE YOUR RETURN?

- Store Credit, Refund, Exchange (please fill out Step 4 below)

STEP 3 WHAT ARE YOU RETURNING? Please include reason for return from the list below.

Table with 6 columns: ITEM#, DESCRIPTION, QTY, COLOR, SIZE, REASON

Reason for Return: (fill in letter above) A. Damaged, B. Defective, C. Dissatisfied, D. Incorrect Item Shipped, E. Ordered wrong product, F. Not as Described, G. Not as Pictured, H. Shipping Damage, I. Arrived Late, J. Wrong Size. Additional comments:

STEP 4 WHAT ARE YOU EXCHANGING? (If applying for credit/refund skip this step)

Table with 6 columns: ITEM#, DESCRIPTION, QTY, COLOR, SIZE, REASON

STEP 5 ENCLOSE AND RETURN

- 1. Please print a copy of this form to include with your returned items
2. Pack the products you are returning (in the original carton if possible), and a printed copy of this form and ship to: DIVERS DIRECT Attn: Returns/Exchanges, 180 Gulfstream Way, Dania Beach, FL 33004

Note: you are responsible for proof of delivery on all returns: therefore you should use an insured and verifiable shipping method and retain all tracking information. You are also responsible for any incremental costs resulting from the use of alternative shipping methods (e.g., mailboxes etc.). We recommend USPS Insured. Once your return arrives at our fulfillment center the refund/exchange process will begin. Please allow 1-2 billing cycles for credit card returns. All charges must have payment information before product can be shipped.

EXPEDITED EXCHANGES
Need it Fast? We can expedite your request by charging your exchange to a credit card and then issuing a refund once we receive your return.
Just call: 1-800 DIVE-USA